

2019 Fort Bend ISD Graduation Ceremony at Smart Financial Centre at Sugar Land Information Packet

Congratulations on your student's accomplishment! Graduation is an important milestone, and Smart Financial Centre at Sugar Land recognizes how significant it is to each student and their family. Smart Financial Centre is excited to be holding this year's ceremonies at our venue.

This packet contains important information regarding each Fort Bend ISD graduation. Smart Financial Centre hopes this information packet will be helpful for graduates, parents and families.

GRADUATION SCHEDULE



THURSDAY, MAY 23	FRIDAY, MAY 24	SATURDAY, MAY 25
4:00 p.m.DULLES	9:30 a.m.HIGHTOWER	8:00 a.m.MARSHALL
7:30 p.m.CLEMENS	1:00 p.m.KEMPNER	10:30 a.m.WILLOWRIDGE
	4:30 p.m.TRAVIS	1:00 p.m.AUSTIN
	8:00 p.m.ELKINS	4:30 p.m.BUSH
		8:00 p.m.RIDGE POINT

TICKET INFORMATION

- Tickets are required to attend the ceremony. Anyone without a ticket will not be allowed entry into Smart Financial Centre.
- Ticket reservations are only available through each graduate's respective high school and **will be distributed to each graduate through their respective campus. *Tickets are not available through the Smart Financial Centre Ticketing Office or by calling Smart Financial Centre.***
- Questions regarding the allotment of tickets or distribution of tickets should be directed to each individual high school's administration office.
- *There will be no replacement tickets issued. Please keep your graduation tickets in a safe place.*

PARKING

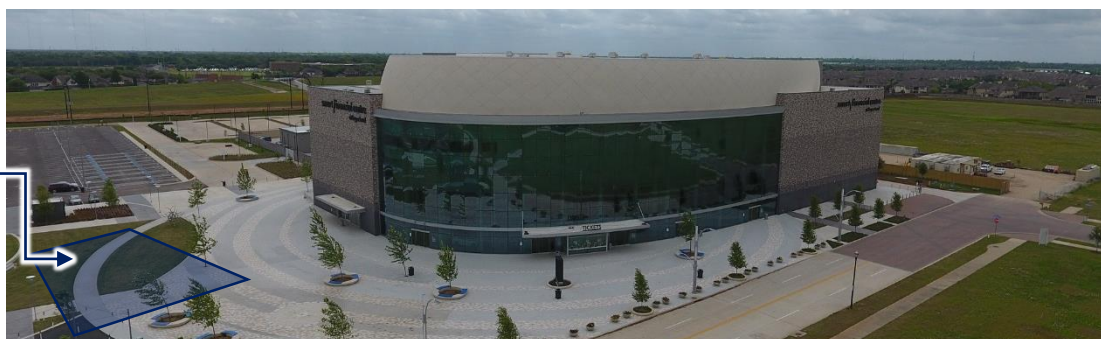
Please note the following options for our parents and guests:

- **OPTION 1 (Recommended):** To park at Smart Financial Centre, *guests will be able to purchase parking in advance*. Pre-paid parking is made available through Ticketmaster.com by searching “Smart Parking” or the name of the high school, i.e. Elkins parking.
 - Parking is \$10 per car and *is available for pre-purchase*.
- **OPTION 2:** Guests will also be able to park on-site the day of.
 - Parking is \$10 per car. It is recommended that those obtaining parking day-of *have payment ready* before coming in contact with the parking attendants to help in process time. Cash or major credit is accepted.
- **PARKING BEST PRACTICES:**
 - *CARPOOL – Due to limited capacity of SFC parking lots, we recommend limiting to 2-3 cars per graduate.*
 - *Have prepaid parking barcode or payment (major credit card or cash) ready.*
- **Accessibility access to the venue:** Accessible parking is available, and is located to the east of the SFC Plaza Area and marked with easy to follow directional signs. Please note that while SFC has many accessible parking spaces, they are limited so arriving early is recommended.
 - For those unable to walk long distances, a drop-off location is located at the front of the building.

MEETING YOUR GRADUATE

Please help us prepare for the next school’s graduation by exiting Smart Financial Centre and parking lots in a timely and orderly fashion to meet your graduate.

- **All graduates will be able to leave with their guests from Smart Financial Centre.** They will need to meet their families in the designated areas located on the outside of the building, near the plaza.



Smart Financial
Centre Plaza

MORE INFORMATION

SECURITY:

- Please expect to go through a standard security screen upon entering Smart Financial Centre at Sugar Land. The screening process will include a bag check (large bags such as backpacks are not permitted) and metal detection walk-through magnetometers along with hand-held wands.
 - Anyone refusing to participate in the security screening will not be permitted to enter Smart Financial Centre
 - If you are unable to go through a magnetometer, please let a security guard know and they will accommodate.

PROHIBITED ITEMS:

- Balloons, air horns/noisemakers, banners/flags, fatheads, and confetti/streamers are **not** allowed.
- Other prohibited items include, but are not limited to:
 - Weapons (of any type)
 - Outside food or beverage
 - Tripods, monopods or selfie sticks
 - Laptops, electronic tablets
- For a list of other prohibited items, please visit our website at:
<http://smartfinancialcentre.net/about/a-to-z-guide>

SEATING:

- **Guests will not be allowed to hold or save seats.**
- Please move to the middle of the row you choose to allow room for other guests
- Ushers will assist as needed
- ADA seating is available to patrons on a “first come-first serve” basis. Please ask an usher for assistance in locating ADA seating

FOOD & BEVERAGE:

- Outside food and beverage will not be allowed inside the venue.
- Drinking fountains are located on both ends of the lobby concourse, as well as on each level.

SMOKING:

- There is no smoking inside or within 25 feet of Smart Financial Centre.
- Designated smoking areas will be set up. Please ask an usher for directions.

STROLLERS & BABY CURRIERS:

- All strollers and baby carriers must be checked in at Customer services, located in the lobby.

PHOTOGRAPHY & VIDEO:

- Photography & video are permitted during the ceremony on small hand-held devices from your seat only.
- Tripods, monopods, and selfie sticks are prohibited.
- Remember to charge all batteries before coming to the ceremony as there will be no place to plug in a charger.

CELL PHONES:

- Cell phones and other mobile devices should be kept on silent or vibrate mode for the duration of the ceremony.